



EXPRESSION OF INTEREST
FOR
CUSTOMER SATISFACTION SURVEY



EOI NO.: 27/08

SCOPE OF WORK BRIEF FOR CUSTOMER SATISFACTION SURVEY

You are invited to submit your proposal with the following:

1. A brief background of your companies and/or organizations together with the Curriculum Vitae of Principal person.
2. The Principal must have a proven record of Customer Satisfaction Survey with at least a minimum of three years of experience in this field.
3. Have a good and acceptable professional and business track record and have complied with all relevant legal requirements.
4. Must provide professional and reader friendly survey questions.
5. Must provide a minimum of five hundred (500) samples.
6. Do the researches, collect, collate and analyze the data.
7. Provide recommendation and direction going forward.
8. Provide rates or costs to carry out the scope together with hourly rates (if any) on meetings, interviews, visits etc